## **Tourism and COVID-19**

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# 2020 - a year marked by closures



# 2020 INTERNATIONAL TOURIST ARRIVALS

WORLD

2019: 1.5 BILLION (+4%)

2020: 381 MILLION (-74%)

### Impact of COVID-19: International Tourist Arrivals

MIDDLE **ASIA & THE** AMERICAS EUROPE **AFRICA** EAST PACIFIC 2019 2019 2019 2019 2019 219 MN (+1%) 70 MN (+2%) 746 MN (+4%) 65 MN (+8%) 360 MN (+4%) 2020: 2020: 2020: 2020: 2020: 69 MN (-69%) 221 MN (-70%) 18 MN (-75%) 16 MN (-75%) 57 MN (-84%)



SOURCE: WORLD TOURISM ORGANIZATION (UNWTO), JANUARY 2021

# What's at risk?

\$

jobs

Estimated loss in **international tourism receipts** of US\$ 1.1 trillion

100-120 million direct tourism

Estimated loss in **global GDP** over US\$ 2 trillion



A **lifeline** for SIDS, LDCs and many African countries



Critical resources for **conservation** of natural and cultural heritage



2 ½ TO 4 YEARS TO RECOVER 2019 LEVELS INTERNATIONAL TOURIST ARRIVALS

\* Actual data for 2020 is preliminary and based on estimates for countries which have not yet reported results.



WORLD TOURISM ORGANIZATION (UNIV YOO)

#### Unprecedented fall in international tourist arrivals



# Italian Derspective

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### International Tourist Arrivals

#### YTD change: -58% (Jan-Oct 2020)



### #RestartTourism

### #RestartTourism with Innovation

- Building and supporting the largest global tourism ecosystem to meet the 2030 Agenda.
- Enabling start-ups from across the tourism value chain to grow and scale to meet new demands and challenges providing solutions for the sector.



UNWTO Tourism Start-up Competitions

Innovation Challenges

Tourism Tech Adventures (TTAs)

**UNWTO Innovation Network** 

### #RestartTourism with Education

#### UNWTO Tourism Online Academy

Offline education: Faculty Programme

Added Value Jobs through UNWTO Jobs Factory

UNWTO Certifications and Education Monitoring

- Scaling up education to support added value jobs worldwide.
- Blended education: online and offline methods for higher impact.





#### #RestartTourism with Jobs for the Future

Bringing together the innovations and networks of the private sector and the best of incentives and policies from governments to improve the tourism workforce for the future, boosting competitiveness, innovation and sustainability.

#### **#RestartTourism with AI**

Telefonica

Talent Exchange

- UNWTO and Telefónica work together to promote the effective use of Big Data and Artificial Intelligence across the tourism sector, helping destinations to better understand tourist behaviour and allowing them to market their products more effectively.
- Using deep learning artificial intelligence, UNWTO is leveraging the potential of the Eightfold Talent Exchange, a platform that finds appropriate positions in companies looking for staff for each person, bridging those who need jobs and those who want to hire quickly.

#### UNWTO Tourism Data Dashboard

https://www.unwto.org/unwto-tourism-dashboard



#### **UNWTO Tourism Recovery Tracker**

https://www.unwto.org/unwto-tourism-recovery-tracker

	OVERVIEW DI REGION		BY TOP 10 SOURCE MARKETS		COMPARE INDICATORS		TRAVEL RESTRICTIONS MAP
OVERVIEW	Category	Indicator	As of	Latest value vs	prev month	Year-to-date	Development (%)
To see how each region or subregion is performing throughout recovery, select a region below.	1. Tourism - general	🛞 Int. Tourist Arrivals - UNWTO	Dec 2020	-85 %	<b></b>	-71 %	$\searrow$
	2. Accommodation	🛞 Travel Restrictions - UNWTO	Nov 2020	7 %	•		
Current selection: Europe		👧 Travel Sentiment - TCI RESEARCH	Jan 2021	17	•	17	$\sum$
Select a region or subregion Return to global view   Europe × ✓   Subregion ✓		🞯 Occupancy Rates - STR	Dec 2020	21 %	•	31 %	$1 \sim$
		🚯 Hotel Searches - Sojern	Jan 2021	-55 %	•	-55 %	$\overline{}$
	3. Air transport	📷 Hotel Bookings - Sojern	Jan 2021	-54 %	•	-54 %	$\overline{}$
		🐨 Short-term rentals - AirDNA	Dec 2020	-30 %		-101 %	$\sum$
		🐼 Seat capacity - domestic - ICAO	Dec 2020	-43 %	•	-63 %	$\searrow$
		🐼 Seat capacity - International - ICAC	Dec 2020	-70 %		-73 %	$\searrow$
How does it work?		Actual Air Reservations - ForwardKeys	Jan 2021	-93 %	•	-93 %	$\sum$
(i) Methodological notes	4. COVID-19	COVID-19 - 14 day notification rate - EDCD (Our World in Data)	Jan 2021	336	•		$\square$

### **Global Tourism Crisis Committee**



THE GLOBAL TOURISM CRISIS COMMITTEE



#### Monitoring Trends and Policy Guidance









UNWTO

SUSTAINABLE DEVELOPMENT

A Call for Action to Mitigate the Socio-Economic Impact of COVID-19 and Accelerate Recovery

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#### COVID – 19 RELATED TRAVEL RESTRICTIONS A GLOBAL REVIEW FOR TOURISM

#### EIGHTH REPORT AS OF 2 DECEMBER 2020



### **Landmark** UN SG Policy Brief

#### Policy Brief: COVID-19 and Transforming Tourism

AUGUST 2020

5 priority areas to reimagine and rebuild a resilient tourism industry

#### for our communities and the planet:

- Mitigate socio-economic impacts on livelihoods
- Boost competitiveness and build resilience
- Advance innovation and digital transformation
- Foster sustainability and green growth
- Enhance coordination and partnerships to restart and transform sector towards achieving SDGs

#### The way forward



coordination of the vaccination certificates standardization and digitalization of testing protocols and certificates implementation of the ICAO CART Take-off guidance and the Manual on Testing and Cross-border Risk Management Measures implementation of risk-based, evidencebased, coherent, proportionate and time limited measures affecting international travel









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